

Case story

# Embracing the Learning Journeys: Dimood experience with Companial

## About Dimood Group

Dimood Group is an international IT solutions provider, developing & implementing leading-edge ERP & CRM solutions through professional services. We are a Microsoft cloud solution partner & expert in Microsoft Dynamics 365 ERP, CRM, BI & Azure.

Founded in 1983, they have become a leading Microsoft Gold Certified Partner and have a number of strategic partnerships with Microsoft Dynamics solution providers. With over 300 employees, they have developed world-class expertise in delivering IT projects.

## Challenges faced prior to adopting Learning Journeys

Dimood Group encountered the following challenges prior to adopting Learning Journeys in their organization:

- Accelerating the onboarding process for new resources, especially with respect to D365 Business Apps.
- Reskilling consultants who were experienced with older versions and needed to adapt to the newest applications.

## Key factors for embracing Learning Journeys

Dimood Group decision to adopt Learning Journeys was influenced by several key factors:

- A combination of standard and self-service learning paths.
- An additional offering that complements the standard learning journey crafted by the Dimood Group team.
- Preparation for the Microsoft certifications
- Accelerating progress along the learning path.
- The ability to facilitate the organization of internal cohorts through the platform.
- Customized learning paths tailored to various roles, such as Consultants and Developers, with varying levels of depth.

*"Since implementing Learning Journeys within our organization, we've seen better emulation and discussions surrounding solution standards. This, in turn, has contributed to our business's growth and innovation by enhancing our comprehension of solution standards, effectively preventing non-pertinent, specific developments."*

**Julien Leroy,**  
Offer and Innovation Director at Dimood Group.





## Employees' feedback

Employees have provided positive feedback about their experience with Learning Journeys:

- Consultants appreciated the tutors who created a learning environment that closely simulated real integration experiences.
- Consultants were empowered to manage their learning journeys independently, enhancing their sense of ownership and responsibility.

## Dimood Group recommends Learning Journeys to other organizations

Based on their experience, Dimood Group recommends Learning Journeys to other business owners seeking to invest in their employees' growth and development.

*"We found that the ROI of Learning Journeys appeared immediate, especially for new consultants, ensuring a well-prepared workforce capable of delivering high-quality services and adapting to evolving technologies" – says Julien Leroy.*

Dimood Group collaboration with Learning Journeys has revolutionized their approach to employee development, leading to a deeper understanding of solution standards, improved innovation, and greater overall efficiency in EMEA Business Apps integration.

**Exceed more with Learning Journeys**

